

CT TyMetrix 360°
for Claims
Departments



**Reduce Exposure—
and Expenses**

The pressures to reduce exposure, expenses, indemnity, and cycle times are greater than ever. In order to improve decision-making—and results—you need quick, easy access to critical claim and cost data. CT TyMetrix 360° enables you to leverage this data at all levels of your organization—providing senior and regional management, claims supervisors, and claims professionals with the qualitative and quantitative information to

help reach your objectives. You can generate and share cost and loss information by region, claim office, projected severity, actual results, and more. You can also track the relative performance of law firms, attorneys and claims professionals. Claims can be grouped for analysis, and exception reports make it easy to isolate cases driving extraordinary costs; un-billed, high-cost, high-severity, and low-severity.

Improve indemnity payout. Reduce legal costs. And manage claims more effectively—with the insurance industry's leading solution for controlling the business of law.

Only CT TyMetrix 360° gives your claims department the integrated case management and analytical tools to reduce internal and external expenses. Manage internal staff and outside counsel more efficiently. Strengthen engagement decisions. And improve collaboration with outside counsel.

IMPROVE PERFORMANCE ON EVERY CLAIM

CT TyMetrix 360° provides a comprehensive suite of Web-based tools that enable your Claims department to unify processes and consolidate data in one powerful, easy-to-use solution—including e-billing, case and document management, budgeting and analysis, and performance and financial reporting tools.

REDUCE LEGAL EXPENDITURES

CT TyMetrix 360° automates the review and enforcement of your billing guidelines. Together with e-billing, it enables you to more effectively control financial relationships with outside counsel. Our integrated solution helps you budget, automatically resolves submissions, and provides actionable reporting data.

IMPROVE INDEMNITY PAYOUT

CT TyMetrix 360° combines claims outcome and legal invoice data into valuable metrics about your

cases, risks and transactions. With definitive numbers that you can analyze from virtually every angle, you can make informed decisions that improve performance, reduce total case cost, and maximize your department's value.

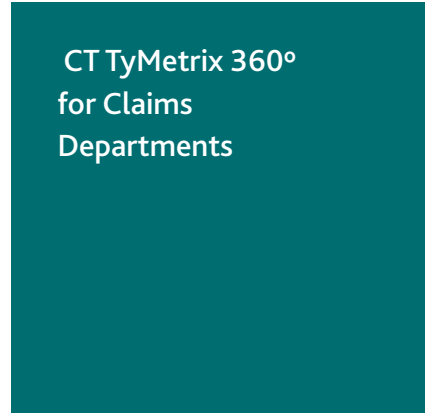
MANAGE CLAIMS MORE EASILY AND EFFECTIVELY

Evaluate practice patterns of outside counsel and select the right firm for each case. Compare similar claims in terms of cycle time, staff deployment, expenses and case progression—so you can allocate resources more effectively and identify which outside firms bring the most value to your company.

MAXIMIZE CARRIER-LAW FIRM RELATIONSHIPS

Our industry-leading, collaborative case management tools strengthen communications with outside counsel on issues such as assessing liability, formulating strategies, and budgeting.

The more complex and costly case management and legal defense become, the greater impact CT TyMetrix 360° has in improving your case outcomes—and your bottom line.



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CT TYMETRIX 360°

<p>Streamline E-billing</p>	<p>Secure, Selective Sharing of Case Files</p>	<p>Measure Case, Disposition and Invoice Data</p>	<p>Leverage Implementation, Training, and Law Firm Services</p>	<p>Select the Right Outside Counsel for Each Case</p>
<p>Benefits: Enforces guidelines and provides valuable metrics about your claims, risks and costs, and outside counsel's practices and patterns.</p>	<p>Benefits: Manage outside counsel and litigation through collaboration. Grant users rights and privileges to view and add information, including budgets, case assessments and closing reports.</p>	<p>Benefits: Evaluate outside counsel, measure performance to budget, and engage in strategic planning.</p>	<p>Benefits: Get up and running quickly, see a rapid return on investment, and give internal users and outside law firms the support they need, when they need it.</p>	<p>Benefits: Identify the right counsel for the right work at the right price to improve budgeting and effectiveness.</p>
<p>Features:</p> <ul style="list-style-type: none"> Standard invoice submission formats Review, adjust and approve invoices on-line Invoice testing for compliance with counsel guidelines Invoice status tracking Invoice entry tool 	<p>Features:</p> <ul style="list-style-type: none"> Single-click access to all claim-related information—documents, budgets, fees and expenses, case team, invoices, and more 	<p>Features:</p> <ul style="list-style-type: none"> Claims and e-billing reports throughout the system Case cost reports with drill-down capability Displays with charts and graphs Report Creation and Publication Wizard to share reports 	<p>Features:</p> <ul style="list-style-type: none"> Rapid Deployment Model gets you up and running quickly User Guides and live chats Internet-Based Training Sessions Optional Consultative Services to help you get the most of your system and data 	<p>Features:</p> <ul style="list-style-type: none"> Law firm performance reports help you uncover best practices for case handling, billing and cost reductions



CLAIMS SYSTEM

CT TyMetrix 360° interfaces seamlessly with your existing claims system. Claims information is securely fed into CT TyMetrix 360°, opening the opportunity for law firms to see and collaborate on selected information and submit invoices. Approved invoices are aggregated into a payment file and either transferred to the claims system or to your accounts payable department. Finally, aggregated spend information is readily available in system reports.

Improve Your Bottom Line

CT TyMetrix 360° captures critical metrics that help you control internal and external expense management, better manage internal staff and law firm performance, strengthen engagement decisions, and increase profitability. You gain the insight and control to make more informed strategic decisions that can improve legal outcomes, with bottom-line gains that make your positive results transparent to the rest of the company.

Demonstrate Effective Claim Management with Management Reports

Using CT TyMetrix 360° reports, it's easy to show your mastery over real and projected costs and case inventory. Translate raw numbers into relevant metrics to help you reduce costs, manage outside counsel more efficiently, and optimize claims work through law firm transactional data analysis and more informed strategic planning. With quick access to and control over management reports, you have the tools to defend and support legal expenditures, increase cost savings, and improve operational efficiencies across your claims department.



a Wolters Kluwer business

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