

CT TyMetrix 360°
for Your Outside
Counsel



**A Winning
Solution for Your
Law Firms, Too**

Because law firms are an important part of your world, they're an important part of ours, too. CT TyMetrix 360° is the vendor of choice among law firms for its ease of use, intuitive navigation, simple invoice submission options, collaborative matter management, and world-class support. It also makes the law firm's work

transparent to the client, leading to opportunities for more work.

From metrics that help you choose the best counsel to creating a budget and preparing a winning strategy, CT TyMetrix 360° helps you and your law firms work smarter together at every step in the legal process—leading to stronger, clearer communication without delays, more productive relationships, and more positive outcomes.

Get outside counsel onboard quickly. Make invoicing easy. Improve outcomes and reduce costs—with the law department management solution that law firms prefer, too.

When you share the industry-leading advantages of CT TyMetrix with your outside counsel, your entire legal team has the resources to work smarter, together. Share files, calendars and documents seamlessly, 24/7. Collaborate more closely, quickly and easily on strategies. Control costs, improve case management, and streamline the invoicing process on both ends with one of the most popular e-billing and matter management solutions.

COLLABORATE TO WIN

Reach new levels of partnership, communication and clarity around case details, strategies and costs every time you work with outside counsel. The CT TyMetrix 360° platform provides a shared workspace with the most robust collaborative toolset, analytics and reporting tools in the industry. With the power to bring your internal and external resources together anytime, anywhere, CT TyMetrix 360° gives your company the strongest legal team of all: a united one.

STREAMLINE INVOICING, CONTROL COSTS

Law firms appreciate our multiple methods for submitting invoices, and the increased clarity about invoice status—from confirmation of receipt to notification of approval, rejection or adjustments. And they

appreciate our streamlined invoice submission review process as much as you will.

Unlike most invoicing systems, CT TyMetrix 360° accommodates line-item adjustments, which lead to faster payments and appreciative law firms.

GET LAW FIRMS ON BOARD QUICKLY AND EASILY

Law firms are enthusiastic adopters of CT TyMetrix 360° for good reason. With a single platform that's easy to learn and use right away, law firms can begin e-billing as soon as they're activated. Our Law Firm Services team works closely to support law firms as they transition to online billing and working in a collaborative environment.

YOUR LAW FIRMS WILL LIKE WHAT THEY SEE

CT TyMetrix 360° gives outside counsel the perspective they need to manage the business of law more easily and effectively as part of your legal team. Their view can be configured at the individual user level so that law firm team members see only what relates to their work. Attorneys see matters, tasks, budgets and documents. Billing administrators see invoices and status information.

The screenshot displays the CT TyMetrix 360° user interface. At the top, it shows the user's name 'L. Hovanec' and a 'Log off' button. The main area is divided into several sections: 'My Profile' on the left with navigation icons; 'Announcements' with a table of user guides; 'Invoice File Submissions' with a table of transactions; 'Invoices - Failed On Submission' with a table of failed invoices; 'My Matters' with a table of legal cases; 'Invoices - In Review' with a table of invoices pending review; and 'Invoices - Pending Payment Processing' with a table of invoices for payment. Each table includes columns for dates, descriptions, and financial values.

Law Firms Share Client Workspace

A central location to share data, manage cases and store documents. Entire team joins forces on strategy, cost expectations and case tracking.

Easy Invoice Submission

CT TyMetrix gives law firms a secure, web-based entry point for uploading invoices. All standard formats are supported.

Access Key Announcements

Client communications are available to all users.

Dashboard Menu for Assigned Matters

Gain insight into case inventory and activities. Easily identify and track all deliverables, dates, documents and team members. Quick navigation to tasks, invoices, calendar events, budgets, documents and more.

Quickly Isolate Rejected Invoices

Invoices are screened for completeness, mathematical accuracy, and compliance with outside counsel guidelines. Find, correct and resubmit failed invoices within minutes.

Clarity into Review Process

Powerful searching tools provide quick access to pending and historical invoices. Easily check status information and view a complete audit trail of all actions taken on an invoice.

Notification of Approved Invoices

Law firms stay on top of receivables when alerted automatically to invoice status changes.

Secure, Selective Information Sharing

Facilitate collaboration with outside counsel with a powerful role-based security model. Grant rights and privileges to users and selectively limit their ability to add, edit and view system information.

CT TyMetrix 360° for Your Outside Counsel

Law Firm Support: Leave It to Us

One reason why law firms adopt CT TyMetrix 360° so quickly and easily is because they get the support and training they need—from us. We're unique in the industry in helping our clients migrate their existing law firms to CT TyMetrix 360°, and in helping new law firms get up and running.

Enhanced Global Support

Anytime, anywhere in the world, our support teams are available to answer law firms' questions and support needs:

- Global Support Option providing 9 am-5 pm business day coverage on every continent

Technical Support Desk

Our technical experts support you by providing your law firms with the following services:

- Phone support for general 'how-to' questions
- Email, online chat and phone support
- Analysis of invoice file errors and assistance with submission

Industry Depth and Familiarity

Your law firms are likely already familiar with CT TyMetrix. Our unparalleled experience with clients and law firms around the world gives us a depth of experience and collaborative tools that are the choice of thousands of law firms in 135 countries—more than anyone else in the industry.



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